

# EURO-QUEST

To support LEADER and TEACHER delivery in a group context, the online Modules play as 'pop up' windows. This allows for the expansion of these elements to 'full screen'.

**The module display settings for STUDENTS has been deliberately set so that all modules play within the same 'window', this means STUDENTS will not experience any issue in relation to pop up requests.**

As you are accessing as a LEADER / TEACHER It may be the case that the default setting in the browser on a device you are using does not allow these to display and is required to be changed.

**If this is the case, please take the following action(s):**

## **Google Chrome:**

- On your computer, open Chrome.
- At the top right, click the three (vertical) dots
- Click Settings
- On the left (bottom), click Advanced
- Under "Privacy and security," click Site settings
- Click Pop-ups and redirects.
- At the top, turn the setting to Allowed

## **Safari (macOS)**

- From the Safari menu, choose Preferences... and click the Security tab
- Ensure the Block pop-up windows option is not checked
- Unchecking this option will allow pop-ups

## **Firefox**

- Open Firefox, then go to the web page that you want to allow pop-ups
- In Firefox's URL window, highlight the entire web address of the current page, then choose the Copy command from the Edit menu or right-click and choose the Copy command
- Click the icon with three horizontal bars in the upper right side of the browser toolbar
- Select Options (Windows) or Preferences (macOS)
- In the left sidebar, click on the Content icon to display the Content section
- In the Pop-ups section, ensure the Block pop-up windows checkbox is selected, then click the adjacent Exceptions... button
- In the Address of web site: field, choose the Paste command from the Edit menu or right-click and choose the Paste command, and then click Allow
- Click Save Changes.
- Close any remaining dialog boxes.

### **Internet Explorer (Windows)**

- Open Internet Explorer, then go to the web page that you want to allow pop-ups
- In Internet Explorer's Address field, highlight the entire web address of the current page, then right-click and choose the Copy command
- From the Tools menu (the gear icon on the far right), select Internet options. The Internet Options dialog box opens
- Click on the Privacy tab
- Under Pop-up Blocker ensure the Turn on Pop-up Blocker checkbox is checked, and then click Settings. The Pop-up Blocker Settings dialog box opens
- Right-click in the Address of website to allow field, then choose the Paste command
- Click Save Changes
- Close any remaining dialog boxes

### **Edge (Windows 10 and above only)**

- Click the ellipsis icon (...) in the upper right corner of your web browser, and then click Settings
- In the Advanced settings section, click View advanced settings
- In the Block pop-ups section, click the switch to Off. Pop-ups are now allowed